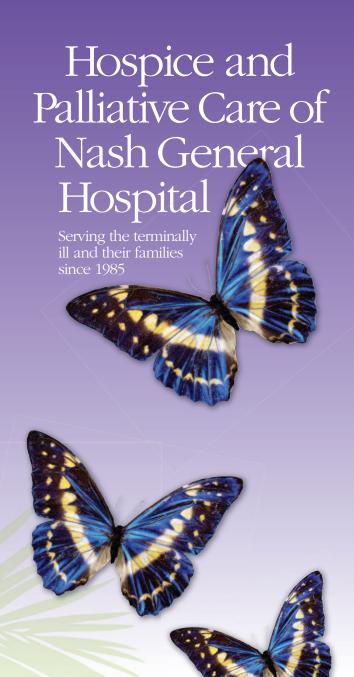
#### **Our Mission**

The mission of Hospice and Palliative Care of Nash General Hospital is to provide a program of palliative and supportive service in both home and inpatient settings to ensure physical, psychological, social and spiritual care for the terminally ill and their families.

Hospice is based on the conviction that terminally ill persons have the right to choose where and under what conditions they live out the final days of their lives. It is fundamental to Hospice that life should not be prolonged nor death hastened when curative measures are no longer effective or appropriate.

Accredited by the Joint Commission and licensed by the NC Department of Facility Services.

Hospice and Palliative Care of Nash General Hospital is an affiliate member of the Carolinas Center for Hospice and End-of-Life Care.





Office Hours
Monday–Friday 8:30 a.m. to 5 p.m.
(252) 962-8124

For patient emergencies or urgent referrals, if calling after office hours, or if you do not receive an answer at the above number,

please call 252-962-6800 and ask for the on-call Hospice nurse.

## Hospice and Palliative Care of Nash General Hospital is a comforting and supportive service that:

- enables patients to receive care in their homes, skilled nursing facility or assisted living facility. Often, being in familiar places with family and friends eases patients' physical and emotional pain.
- provides physical, emotional, social and spiritual support 24 hours a day, seven days a week.
- recognizes that dying is a natural state and does not seek to hasten or
  postpone death. When a person is acutely ill with a very limited life
  span or facing a long-term illness, palliative care is a skilled and intense
  plan of care to manage pain and other symptoms.

# Hospice and Palliative Care differs from traditional health care in four primary ways:

- The goal of care is palliation (comfort) rather than curing the patient of the terminal illness.
- Hospice and palliative care helps not only the patient, but the patient's family.
- **3.** Care is provided by a team of health care professionals and volunteers.
- **4.** Bereavement services are provided to family members for up to one year.

## Hospice and Palliative Care of Nash General Hospital provides:

- Medical care under the direction of the patient's physician
- A Hospice Medical Director who coordinates care with the patient's physician.
- A Hospice nurse who assesses the patient's condition and specializes in pain management, symptom control, and provides education to family and caregiver on how to care for the patient.
- A social worker who identifies and helps resolve problems, coordinates resources, provides counseling and, when appropriate, makes agency referrals for community assistance.
- Spiritual assessment by the Hospice chaplain and, if the patient does not have a minister, pastoral care and assistance with spiritual issues.
- Prescription medications for pain control and symptom management.
- Medical equipment and supplies.
- Nursing care home visits.
- · Certified nursing assistants.
- Dietitian services.
- Respite care.
- 24/7 access to care.
- Trained volunteers who visit in the home, offer emotional support, and help with non-medical activities.
- Bereavement care for families after a patient's death.



Hospice and Palliative Care of Nash General Hospital receives reimbursement from Medicare/Medicaid, private insurance, donations and memorials, contributions from community organizations and from Nash Health Care.

#### Hospice and Palliative Care of Nash General Hospital is the area's only non-profit Hospice care provider.

Contributions and memorials are tax deductible. Hospice will send an acknowledgement to both the donor and the family.

#### Who qualifies for Hospice care?

Hospice patients must:

- Have a limited life expectancy.
- Have an attending physician who will work with the Hospice team.
- · Accept palliative (comfort) care.
- Have a responsible primary caregiver or agree to develop, if needed, an alternate plan of care.

### How are patients referred to Hospice?

An initial evaluation is made and discussed with the patient's physician. If the patient wants Hospice services and can benefit from Hospice care, then the patient's medical, social and spiritual needs are assessed. This enables our Hospice team to implement a plan of care tailored to meet the specific needs of the patient and family.

Admission to the Hospice program is based upon the need for services. There is no discrimination on the basis of the patient or family's ability to pay. Hospice is available to all eligible patients regardless of race, creed, color,

age, national origin, gender, sexual orientation, handicap or veteran status.

